

REPAIR SERVICE REQUEST

CUSTOMER INFORMATION

NAME _____ DATE _____

EMAIL _____ PHONE _____

RETURN ADDRESS

CITY/STATE _____ POSTCODE _____

PRODUCT INFORMATION

TYPE OF PRODUCT OR STYLE NAME _____

COLOR _____

REGISTRATION NUMBER (IF AVAILABLE) _____

PLEASE DESCRIBE THE NATURE OF THE REPAIR YOU ARE REQUESTING

PLEASE SEND TO

COACH, ATTN: REPAIRS, 206 REGENT STREET, LONDON W1B 5BN

WE SUGGEST THAT YOU SEND YOUR ITEM TO US VIA AN INSURED, TRACEABLE MEANS, SUCH AS DHL OR INSURED MAIL. IF YOU HAVE QUESTIONS, PLEASE CONTACT US AT CCCOACHEUROPE@COACH.COM. PLEASE ALLOW 4-6 WEEKS FOR REPAIR PROCESSING TIME.

WE OFFER A ONE-YEAR WARRANTY ON ALL PRODUCTS PURCHASED ONLINE OR FROM A COACH RETAIL STORE. IF YOUR REPAIR REQUEST FALLS OUTSIDE OF THE ONE-YEAR TIME FRAME, WE WILL SEND YOU A QUOTE ON THE COST OF YOUR SERVICE PRIOR TO REPAIR. (PLEASE NOTE: THIS WILL EXTEND THE REPAIR PERIOD BY AN ADDITIONAL 2 WEEKS).

